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Latimer, Becky

From: Latimer, Becky
Sent: Thursday, December 19, 2019 3:57 PM
To: [REDACTED]
Subject: 2019-290-WS

Dear Becky M. Jetzke ,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Save as PDF file and Email form
to: contact@psc.sc.gov

* Required Fields

Letter of Protest
Docket No. 2019-290-WS

Date: * 12/19/19

Protestant Information:

Name * Becky M. Jetzke
Mailing Address *
City, State Zip * Irmo, SC Phone *
E-mail *

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a resident of Irmo, SC who received letters from Blue Granite Water proposing a 54%-60% rate increase. The proposed new rate is both unreasonable and unaffordable.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Rate increases this drastic are unacceptable and reasonable. People live on fixed incomes and can't afford these major rate hikes.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

Yes, depending on the date and time of same.

Signature Required:

Becky M. Jetzke

Complete Form, Print, Sign and Mail to:
Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Text PSCAGENDAS to 39492

To receive an alert when Meeting Agendas are released

Individual Complaint Form

Date*: 12/19/2019

Complainant or Legal Representative Information: * Required Fields

Name * Becky M. Jetzke

Firm (if applicable)

Mailing Address * d.

City, State Zip * Irmo SC

Phone *

E-mail

Name of Utility Involved in Complaint: * Blue Granite

Type of Complaint (check appropriate box below.) *

- | | | | |
|--|--|--|---|
| <input type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service | <input type="checkbox"/> Payment Arrangements | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue |
| <input type="checkbox"/> Service Issue | <input type="checkbox"/> Meter Issue | | |
| <input checked="" type="checkbox"/> Other (be specific) increase in month rate for service | | | |

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No

Name of
ORS Contact:

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

Recently, residents of Irmo received letters from Blue Granite indicating that they have proposed a rate hike/increase, which would result in a 54-60% rate increase (from about \$65.00/month to over \$100/month). They stated that the rate is for repairs, etc. Not sure what repairs or better service that the residents of Irmo, SC will receive, but NO rate increase by a utility should EVER be that drastic.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

I can understand slight increases here and there over time, for upkeep and/or upgrades to the system, but not something this drastic. People live on fixed income and can't afford major increases on basic utilities. Do not increase our rates that drastically!

****I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.** ☒ Yes ☐ No

Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

STATE OF SOUTH CAROLINA)
COUNTY OF Richland)

VERIFICATION

I, Becky M. Jetzke

Complainant's Name *

verify that I have read my complaint filed on 12/19/19

Date *

and know the contents thereof, and that said contents are true.

Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

Internal Use Only

Processed By	Date
H.E.	